

Marriage Certificate FAQs

Q1. Which department specifically deals with Marriage Certificate?

Ans. Local Government and Community Development (LG&CD) is the relevant department for Marriage Certificate.

Q2. Who issues Marriage Certificate?

Ans. Relevant Union Council issues Marriage Certificate.

Q3. What is the service delivery time for Marriage Certificate?

Ans. Service delivery time for the issuance of Marriage Certificate at e-Khidmat Markaz is 3 working days for copy and 7 working days for original.

Q4. Can I directly go to relevant Union Council for the issuance of Marriage Certificate apart from e-Khidmat Markaz?

Ans. Yes, you can also avail Marriage Certificate service from the parent department.

Q5. How much time department takes for the issuance of Marriage Certificate?

Ans. Department issues Marriage Certificate in 3 working days.

Q6. Then why should I choose e-Khidmat Markaz?

Ans. We provide hassle free services to the citizens under one roof in timely manner through appropriate application tracking ID from e-Khidmat website, helpline and SMS gateways. Service will be offered with promising time management systems, for extended hours by means of separate counters for male/female and observe special elderly service protocol.

Q7. What are the Application processing charges?

Ans. The departmental fee for the issuance of Marriage Certificate is PKR 100/-.

Q8. From where I can get the application forms?

Ans. You can collect the required application form from all the e-Khidmat Markaz across Punjab and from our website as well as from the parent department.

Q9. What is the name of the designated bank for the payment of service fee?

Ans. National Bank of Pakistan.

Q10. From where I can get the challan form?

Ans. You can get the challan form from e-Khidmat Centers across Punjab and from those branches of National Bank of Pakistan that are adjacent to e-Khidmat Markaz.

Q11. What is the Toll Free number of e-Khidmat Markaz?

Ans. You can always reach us at 0800-09100.

Q12. How I will be informed in case of any problem in application / service delivery?

Ans. Applicants will be informed through SMS and calls from FC Call Centers, in case of any problem in application / service.

Q13. Can I get my required service at my home?

Ans. No, we cannot deliver your required service at doorstep.