

Token Tax Collection FAQs

Q1. Which department specifically deals with Token Tax Collection?

Ans. Excise and Taxation is the relevant department for Token Tax Collection.

Q2. Who collects Token Tax?

Ans. Excise and Taxation Office collects Token Tax.

Q3. Why should I choose e-Khidmat Markaz?

Ans. We provide hassle free services to the citizens under one roof in timely manner through appropriate application tracking ID from e-Khidmat Markaz website, Mobile App, helpline and SMS gateways. Service will be offered with promising time management systems, for extended hours by means of separate counters for male/female and observe special elderly service protocol.

Q4. Can I directly go to the parent department for Token Tax Collection apart from e-Khidmat Markaz?

Ans. Yes, you can also avail Token Tax Collection service form the parent department.

Q5. How much time department takes for Token Tax Collection?

Ans. On the Spot.

Q6. How much time e-Khidmat Markaz will take for the Token Tax Collection?

Ans. On the Spot.

Q7. What are the Application processing charges?

Ans. Varies depending upon the vehicle type and model.

Q8. What are the application processing charges of e-Khidmat Markaz?

Ans. e-Khidmat Markaz does not charge any amount.

Q9. What is the service fee payment method?

Ans. Service fee is paid through bank.

Q10. What is the name of the designated bank for the payment of service fee?

Ans. National Bank of Pakistan.

Q11. What are the required documents for Token Tax?

Ans. Vehicle Registration Book Original only.

Q12. From where I can get the Application Form, Challan Form and other related documents?

Ans. You just need to have Original Vehicle Registration Book.

Q13. How I can track my application status?

Ans. No need of tracking because service will be provided immediately by department's backend office.

Q14. What is web address of e-Khidmat Markaz website?

Ans. <http://www.fc.punjab.gov.pk>

Q15. What is the Toll Free number of e-Khidmat Markaz?

Ans. 0800-09100.

Q16. What is the SMS short code of e-Khidmat Markaz?

Ans. 9100.

Q17. How will I be informed regarding completion / objection in application processing /?

Ans. Applicants would be informed on the spot.