

FAQs of learner's Driving License

Q1. Which department specifically deals with learner's Driving License?

Ans. City Traffic Police is the relevant department for learner's Driving License.

Q2. Who issues learner's Driving License?

Ans. City Traffic Police issues learner's Driving License.

Q3. Why should I choose E-Khidmat Markaz?

Ans. We provide hassle free services to the citizens under one roof in timely manner through appropriate application tracking ID from e-Khidmat Markaz website, Mobile App, helpline and SMS gateways. Service will be offered with promising time management systems, for extended hours by means of separate counters for male/female and observe special elderly service protocol.

Q4. Can I directly go to the parent department for learner's Driving License apart from E-Khidmat Markaz?

Ans. Yes, you can also avail learner's Driving License service form the parent department as well.

Q5. How much time department takes for the issuance of learner's Driving License?

Ans. Immediately.

Q6. How much time e-Khidmat center will take for the issuance of learner's Driving License?

Ans. Immediately.

Q7. What are the Application processing charges?

Ans. learner's Driving License fee is 60/ category.

Q8. What are the application processing charges of e-Khidmat Markaz?

Ans. e-Khidmat Markaz does not charge any amount.

Q9. What is the service fee payment method?

Ans. Service fee is paid via postal stamps of Rs. 60 per Vehicle Category.

Q10. What is the name of the designated bank for the payment of service fee?

Ans. N/A.

Q11. What are the required documents for Issuance of learner's Driving License?

Ans.

1. Original Valid CNIC along with photocopy
2. Postal Stamps of Rs. 60 per Vehicle Category
3. Medical Certificate in case of Age more than 50 Years
4. Age Limit:
 - Motor Cycle / Motor Car: 18 Years

- LTV (Rickshaw, Taxi, Tractor Commercial): 21 Years
- HTV: 22 Years + 3 Years' Experience Certificate

Q12. From where I can get the Application Form and other related documents?

Ans. You just need to have original CNIC along with photocopy for the issuance of learner's Driving License.

Q13. How I can track my application status?

Ans. No need of tracking. learner's Driving License will be issued on the spot.

Q14. What is web address of e-Khidmat Markaz website?

Ans. <http://www.fc.punjab.gov.pk>

Q15. What is the Toll Free number of e-Khidmat Markaz?

Ans. 0800-09100.

Q16. What is the SMS short code of e-Khidmat Markaz?

Ans. 9100.

Q17. How will I be informed regarding completion / objection in application processing /?

Ans. Applicants would be informed on the spot.

Q18. How will I collect my learner's Driving License?

Ans. It will be handed over to you on the spot.